

Topic Name	Organization Name
Other Health Insurance Programs	CHIP Insure Kids Now
Billing Medicare	RHHI Regional Home Health Intermediary
Billing Medicare	OIG (DHHS) Office of the Inspector General (Department of Health and Human Services)
General Medicare Information	SSA Social Security Administration
Quality of Care/Complaints	QIO Quality Improvement Organization (formerly PRO - Peer Review Organization)
Billing Medicare	Fiscal Intermediary
General Medicare Information	SHIP State Health Insurance Assistance Program
General Medicare Information	State Department of Insurance
Quality of Care/Complaints	Nursing Home State Survey Agency
General Medicare Information	CMS RO - Centers for Medicare & Medicaid Services Regional Office
Quality of Care/Complaints	ESRD End-Stage Renal Disease Networks
General Health Information	Internal Revenue Service
Other Health Insurance Programs	State Medical Assistance Office
General Medicare Information	RRB Railroad Retirement Board
Other Health Insurance Programs	Department of Defense

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## Oregon agencies Based on Helpful Contacts - Agency List By Topic

Agency Name	Local Phone	Tollfree Phone
Children's Health Insurance Program		(877) 543-7669
United Government Services		(800) 633-4227
Department of Health and Human Services - Office of Inspector General	(202) 619-1343	(800) 447-8477
Social Security Administration		(800) 772-1213
Acumentra Health	(503) 279-0100	(800) 344-4354
Noridian Administrative Services		(800) 633-4227
Senior Health Insurance Benefits Assistance (SHIBA)	(503) 947-7979	(800) 722-4134
Insurance Division of Oregon - Consumer and Business Services	(503) 947-7984	(888) 877-4894
Seniors and People with Disability	(503) 945-5811	(800) 232-3020
CMS, Seattle Regional Office	(206) 615-2354	
Northwest Renal Network - Network 16	(206) 923-0714	(800) 262-1514
Internal Revenue Service		(800) 829-1040
Oregon Department of Human Services	(503) 945-5772	(800) 527-5772
Railroad Retirement Board		(877) 772-5772
Department of Defense		(800) 538-9552

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E-mail Address	Web Address
	http://www.insurekidsnow.gov
hhstips@oig	http://www.oig.hhs.gov
	http://www.socialsecurity.gov
	http://www.acumentra.org
	http://medicare.regence.com
shiba.oregon@state.or.us	http://oregonshiba.org/
dcbs.insmail@state.or.us	http://www.insurance.oregon.gov
	http://www.oregon.gov/dhs
	http://www.cms.gov
mhanthorn@nw1b.esrd.net	http://www.nwrenalnetwork.org
	http://www.irs.gov
dhs.info@state.or.us	http://www.oregon.gov/dhs/index.sh tml
medicare.railroad@palmettogba.com	http://www.rrb.gov
	https://www.dmdc.osd.mil/appj/dwp/index.jsp

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Billing Medicare	RRB Carrier - Railroad Retirement Board Carrier
Quality of Care/Complaints	Office for Civil Rights
Quality of Care/Complaints	Ombudsman
Health Care Facilities and Services in Your Area	State Hospice Organization
Other Health Insurance Programs	Department of Veterans Affairs
Other Health Insurance Programs	Office of Personnel Management
Health Care Facilities and Services in Your Area	Eldercare Location
General Health Information	National Cancer Institute's Cancer Information Service
Billing Medicare	Medicare Coordination of Benefits Contractor
Health Care Facilities and Services in Your Area	Primary Care Association
Other Health Insurance Programs	Federal Black Lung Program
General Health Information	American Cancer Society
General Health Information	National Institute on Aging Information Center
Quality of Care/Complaints	ESRD State Survey Agency

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Palmetto (GBA)		(800) 833-4455
Office for Civil Rights of Alaska, Idaho, Oregon, and Washington	(206) 615-2290	(800) 368-1019
Long Term Care Ombudsman of Oregon	(503) 378-6533	(800) 522-2602
Hospice Association of Oregon	(503) 228-2104	(888) 229-2104
Department of Veterans Affairs		(800) 827-1000
Office of Personnel Management	(202) 606-1800	(888) 767-6738
Eldercare Locator Service		(800) 677-1116
National Cancer Institute's Cancer Information Service		(800) 422-6237
Medicare Coordination of Benefits Contractor		(800) 999-1118
Oregon Primary Care Association	(503) 228-8852	
Federal Black Lung Program		(800) 638-7072
American Cancer Society		(800) 227-2345
National Institute on Aging Information Center		(800) 222-2225
Dept of Human Services and Health Services of Oregon - Healthcare Licensure and	(971) 673-0540	(800) 542-5186

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medicare.railroad@palmettogba.com	index.jsp http://www.palmettogba.com/medic are
ocrmail@of.dhhs.gov	http://www.hhs.gov/ocr
Itco.contract@state.or.us	http://www.oregon.gov/LTCO/index.shtml
info@oregonhospice.org	http://www.oregonhospice.org
	http://www.va.gov
retire@opm.gov	http://www.opm.gov\retire
eldercarelocator@infospherix.com	http://www.eldercare.gov
cancergovstaff@mail.nih.gov	http://www.cancer.gov
	http://cms.hhs.gov/cobgeneralinfor mation
	http://www.orpca.org/
	http://owcp.dol.acs-inc.com
	http://www.cancer.org
niaic@mail.nih.gov	http://www.nia.nih.gov
	http://www.oregon.gov/dhs/ph/hclc/i ndex.html

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General Health Information	American Association of Kidney Patients
General Health Information	American Kidney Fund
General Health Information	National Kidney Foundation, Inc.
General Health Information	National Kidney and Urologic Diseases Information
Health Care Facilities and Services in Your Area	American Self-Help Clearinghouse
General Health Information	Agency for Healthcare Research and Quality (AHRQ)
Quality of Care/Complaints	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)
Quality of Care/Complaints	College of American Pathologists
Quality of Care/Complaints	American Association for Accreditation of Ambulatory Surgical Facilities
Quality of Care/Complaints	American Board of Medical Specialties
Quality of Care/Complaints	Accreditation Association for Ambulatory Health Care
Quality of Care/Complaints	American Hospital Association
Quality of Care/Complaints	Home Health Agency
General Medicare Information	1-800-MEDICARE

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## Oregon agencies Based on Helpful Contacts - Agency List By Topic

of Oregon - Healthcare Licensure and Certification		
American Association of Kidney Patients	(813) 636-8100	(800) 749-2257
American Kidney Fund	(301) 881-3052	(800) 638-8299
National Kidney Foundation, Inc.	(212) 889-2210	(800) 622-9010
National Kidney and Urologic Diseases Information	(301) 654-4415	(800) 891-5390
American Self-Help Clearinghouse	(973) 989-1122	(800) 367-6274
Agency for Healthcare Research and Quality (AHRQ)		(800) 358-9295
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800	
College of American Pathologists	(847) 832-7000	(800) 323-4040
American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970	(888) 545-5222
American Board of Medical Specialties	(312) 436-2600	(866) 275-2267
Accreditation Association for Ambulatory Health Care	(847) 853-6060	
American Hospital Association	(312) 422-3000	(800) 424-4301
Healthcare Licensure and Certification of Oregon	(971) 673-0540	(800) 542-5186
1-800-MEDICARE		(800) 633-4227

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	ndex.html
	http://www.aakp.org
helpline@akfinc.org	http://www.kidneyfund.org
	http://www.kidney.org
nkudic@info.niddk.nih.gov	http://www.kidney.niddk.nih.gov
njshc@cybernex.net	http://www.selfhelpgroups.org
ahrqoubs@ahrqhhs.gov	http://www.ahrq.gov
	http://www.jointcommission.org
	http://www.cap.org
info@aaaasf.org	http://www.AAAASF.org
	http://www.abms.org
info@aaa.org	http://www.aaahc.org
	http://www.aha.org
	http://www.oregon.gov/dhs/ph/hclc

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Quality of Care/Complaints	Center for Health Dispute Resolution (CHDR)
Health Care Facilities and Services in Your Area	CHIP Children's Health Insurance Program
Other Health Insurance Programs	HUD U.S. Department of Housing
Other Health Insurance Programs	State Health Departments
Billing Medicare	Carrier
General Health Information	American Heart Association
Billing Medicare	DME MAC Durable Medical Equipment Medicare Administrative Contractor
Quality of Care/Complaints	Medicaid - Report Fraud

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## Oregon agencies Based on Helpful Contacts - Agency List By Topic

MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210	
Oregon Health Plan	(503) 945-5772	(877) 314-5678
U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112	(800) 569-4287
Oregon Department of Human Services	(503) 945-5944	
Noridian Administrative Services		(800) 633-4227
American Heart Association	(214) 570-2000	(800) 242-8721
Noridian Administrative Services		(800) 633-4227
Department of Human Services		(888) 372-8301

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	http://www.medicareappeal.com
dhs.info@state.or.us	http://www.oregon.gov/DHS/healthplan/
	http://www.hud.gov
dmap.info@state.or.us	http://www.oregon.gov/dhs/healthpl an/index.shtml
	http://www.americanheart.org/
	https://www.noridianmedicare.com/dme/index.html
	http://www.oregon.gov/DHS/aboutd hs/fraud/

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